



United Way of Douglas County

Community Partner Success Story:

Housing and Credit Counseling, Inc. counsels and educates all people to achieve their personal housing and financial goals. These programs target the Self-Sufficiency goal of our community.



Larry called Housing and Credit Counseling, Inc.'s Tenant and Landlord Department in January of 2008. He had received a notice, posted to his door, stating the rental property where he lived was in foreclosure, and another company would be taking over management of the building until it was sold. Larry and other tenants had been paying their rent on time each month, but maintenance issues were not being addressed. The water was shut off and the new property management would not answer phone calls or return voice messages. Many tenants were disabled or did not have funds to simply give notice and move.

HCCI counseled Larry and gave him several options and resources. One option was to notify area media to see if they would do a human interest story on the issue. Larry called HCCI back the next day to report that he had contacted a local news station. The news media had interviewed the tenants and the property management company on camera. The next day the water was turned back on.

A donation of \$1,000 a year would cover 15 short-term counsels for individuals/families for a year.

For more information about Housing and Credit Counseling, please call 749-4224.

United Way of Douglas County • 2518 Ridge Court, Room 200 • Lawrence, KS 66046 • (785)843-6626 • www.unitedwaydgco.org